

UK AIRPORTS SAFETY WEEK 2019

13 - 19th May

Your Safety, Our Safety



De-escalation Training

To help you deal with disruptive passengers or just to improve your skills, join a de-escalation training session. Providing you the tools to de-escalate a situation of conflict.

Fraser Bentley trains staff in awareness of body language, tone and communication, tips and tricks on keeping calm in a situation and advice on how to protect yourself should a situation get physical.

This is an 1 hour taster session and we encourage front facing staff to attend.

For any operation staff that that will need to leave their mobile phones and radios on, Fraser is fully appreciative of this.

Date: Monday 13th May

09:30 – 10:30 / Location: Alpha Meeting Room

11:00 – 12:00 / Location: Airport Fire Service

12:30 – 13:30 / Location: Alpha Meeting Room

14:00 – 15:00 / Location: Alpha Meeting Room

15:30 – 16:30 / Location: Alpha Meeting Room

Open to PoJ staff and business partners

Limited Spaces

To register for a session please email confirming the time you wish to attend: safetyweek@ports.je



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YOUR ISLAND GATEWAY